



# NMPTA

## Summer 2013 Newsletter



### News from NM Passenger Transportation Association

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NEW MEXICO  
PASSENGER  
TRANSPORTATION  
ASSOCIATION

#### Interim Legislative Committee Reviews Transportation Funding

by Stan Cooper, NMPTA Board of Directors

The consensus of the first meeting (July 22 at the State Capitol in Santa Fe) of an interim committee of the New Mexico Legislature looking at transportation and infrastructure revenue issues was that it must act quickly to come up with additional funds to fix the state's roads and improve its bridges.

Committee Chair Roberto Gonzales of Taos said neighboring states like Wyoming are taking action to make sure their infrastructure is properly funded to ensure the public safety. He said, "New Mexico cannot afford to do nothing." Gonzales cited an industry publication saying drivers in New Mexico pay nearly \$400 million a year in auto repairs because of the condition of New Mexico's roads.

Uncertain federal funding with possible reductions places a greater burden on states to take action to improve their highway infrastructure. The last time New Mexico raised any of its road taxes was 2004. The New Mexico Department of Transportation's annual budget is about \$800 million a year, not much more than it was in 1985 when committee member Rep. Larry Larrañaga of Albuquerque was director of the Department of Transportation (DOT).

Approximately half of New Mexico's transportation funds come from the state and half from the federal government. Gas, diesel, weight-distance taxes and vehicle registration fees make up 92 percent of the state's road fund.

State Sen. Carlos Cisneros of Questa asked Tom Church, DOT Secretary-Designate, what options he is considering to improve New Mexico's plight. Church said better management of existing resources, establishing public/private partnerships, capital outlay and the severance tax are some ways to find more money.

Lawmakers suggested looking at what other states have done to raise revenue. Rep. Gonzales said we need to be innovative and should not rule out raising revenue.

The committee will be reviewing a number of issues in the interim. In addition to new transportation funding streams, the committee will look at what is causing the decline in existing funding sources.

Others issues for the interim transportation committee study include safety and liability related to aging and outdated equipment and technology advances.

The next meeting is set for August 28 in Santa Fe at the State Capital Building. Other meetings are scheduled for September 10, October 8 and November 4.

(Read more on Page 2)



## News from NM Passenger Transportation Association

(Continued from Page 1)

Transit providers and transit advocates should try and attend the rest of the interim legislative committee's meetings. Check the names of the legislative committee members and let them know that while safe roads and good infrastructure are important so are resources for public transportation. New Mexico's population is growing and it is graying, and alternative modes of transportation are vitally important.

The New Mexico Passenger Transportation Association will be monitoring the meetings. For information on this legislative committee's work, go to [http://www.nmlegis.gov/lcs/committees\\_interim.aspx](http://www.nmlegis.gov/lcs/committees_interim.aspx) or call 986-4600.

Update provided by  
Stan Cooper, NMPTA Board Member

### TRANSPORTATION INFRASTRUCTURE REVENUE SUBCOMMITTEE

Created by Legislative Council 4/30/13

Rep. Roberto "Bobby" J. Gonzales,  
Chair (D)

Sen. John Arthur Smith, Vice Chair (D)

Rep. Ernest H. Chavez (D)

Sen. Lee S. Cotter (R)

Sen. Timothy M. Keller (D)

Rep. Larry A. Larrañaga (R)

Rep. Patricia A. Lundstrom (D)

Sen. William H. Payne (R)

Rep. Jane E. Powdrell-Culbert (R)

Sen. Clemente Sanchez (D)

#### Advisory Members:

Sen. Jacob R. Candelaria (D)

Sen. Carlos R. Cisneros (D)

Rep. Sharon Clahchischilliage (R)

Rep. Nathan "Nate" Cote (D)

Rep. Anna M. Crook (R)

Sen. Ron Griggs (R)

Rep. Edward C. Sandoval (D)

Sen. William E. Sharer (R)

# News from NM Department of Transportation

## New Mexico Department of Transportation

### Receives the National 2013 CTAA State Leadership Award



The New Mexico Department of Transportation's Transit and Rail Division was recently presented with the prestigious 2013 State Leadership Award from the Community Transportation Association of America.

The annual State Leadership Award recognizes a state organization for providing creative, effective and continuing training and technical assistance programs, using new concepts, strategies, procedures and policies to provide support to local transit systems, and more.

"We are honored that NMDOT has been recognized for the strides we have made to embrace public transit as part of our multimodal vision," said NMDOT Transit Bureau Chief David Harris.

The New Mexico Department of Transportation was chosen based on a number of factors including:

- Despite relatively flat funding, NMDOT's Transit and Rail Division has worked with New Mexico's rural transit systems to increase rural transit ridership by 120% over the last 8 years. It has cooperatively worked to increase statewide ridership from 9.9 million in 2005 to 18.4 million in 2012.

- NMDOT manages its own contracted peak-hour, intercity bus service that connects rural and small urban areas of New Mexico, NMDOT Park and Ride ([www.nmparkandride.com](http://www.nmparkandride.com)). Park and Ride has grown from three routes in 2003 to ten fixed routes and two shuttle routes in 2013. It's the fifth largest public bus transit operation in New Mexico based on ridership.

- In 2006, New Mexico Department of Transportation's Transit and Rail Division spearheaded the development and implementation of formalized safety and security programs for rural transit systems. This program was a first-of-its-kind deployment for rural transit systems in the country, and continues to be a model for other states. Implementation of this program has led to very few reportable incidents and injuries, and notably, zero rural transit fatalities over the past decade.

"This national award symbolizes a collaboration of support from New Mexico DOT's management and staff, New Mexico's transit systems, and our national partners," Harris said.

NMDOT received the award at the at The Community Transportation Association of America's annual Community Transportation Expo which was held in Albuquerque.

More than one thousand people from across the U.S. and Canada attended the expo that ran from June 2-7.



## News from NM Department of Transportation (continued)

### **WHAT TYPE OF VEHICLES DO YOU LIKE? VEHICLE SPECIFICATION REQUESTS TO BE GATHERED FOR NEXT PRICE AGREEMENT**

The Federal Transit Administration (FTA), Regional Administrator, Robert Patrick, recently announced that the Minnesota Cooperative Purchasing Venue (CPV) does not function as a valid joint procurement for out-of-state grantees when utilizing FTA financial assistance. Therefore, only grantees in the state of Minnesota can use the CPV to purchase goods and services. Currently, there are two price agreements which agencies can purchase vehicles from, Price Agreement # 04-805-00-05591 is for Paratransit Vans and Price Agreement # 01-805-00-05591 is for Low Floor, Passenger, and Mini Vans. We would like to give agencies more options when purchasing transit vehicles. As a result, staff at the New Mexico Department of Transportation – Transit and Rail Division will be working on another statewide price agreement for vehicles. Agencies will be asked to participate in a questionnaire to evaluate your transit needs. In the meantime, a discussion with your transit drivers with “what works” and “what doesn’t” would help in the process.

As you know, developing a Price Agreement from scratch is a long and arduous task, the process will begin shortly, starting with your input. Keep an eye out for the upcoming questionnaire and be prepared to state your agency’s needs.

### **TITLE VI PROGRAM DEVELOPMENT MADE EASY**

Under MAP-21 the Federal Transit Administration (FTA) is requiring that all recipients of FTA assistance (Section 5310 and 5311, as well as Section 5307) to develop a Title VI program. This is a new requirement. In the past, NMDOT’s program

covered the State and its grantees. Now, each recipient must have its own program. To help you develop a Title VI program, NMDOT has developed a questionnaire for you to fill out, which will become your Title VI program once it is reviewed and accepted by NMDOT. Once accepted by NMDOT, you will be required to submit the completed questionnaire to your Board or council for approval. The final step requires that the recipient provide evidence of the approval to NMDOT.

Currently, the NMDOT staff is working to finalize the questionnaire to distribute to each recipient. The questionnaire should be distributed to you in September 2013. Should questions arise about Title VI, the NMDOT has a Title VI Coordinator who works solely on Title VI issues. The Plan should be completed and approved by NMDOT by December 30, 2013.

### **TIMELINE FOR THE FY 2015 APPLICATIONS**

All FY 2015 application packets for Sections 5310 and 5311 must be received at the New Mexico Department of Transportation, Transit and Rail Division no later than 5:00 P.M. on August 30, 2013. A separate application for each program is required when applying for more than one grant. Submit one original and one copy of the application. The first step in the application process is to publish a notice of applying for funding in the areas where you have transit service. Please publish as soon as possible, if you have not done so.

The timeline in the application process; September and October 2013 - NMDOT staff will review applications for completeness. October through December 2013 the annual regional prioritization of the transit applications will be conducted by the Regional Transportation Planning Organizations (RPO). FY 2015 applications will be presented to your respective RPO board.

## Freda Webb with ZTrans/Zia Therapy Center, Inc.



My name is Freda J. Webb. I work for ZTrans/Zia Therapy Center, Inc. in Alamogordo, New Mexico as the Transportation Operations Supervisor. I went to the CTAA Expo and Conference 2013 in Albuquerque, New Mexico with the help of a scholarship from the NMDOT Transit and Rail Division. I would like to thank them for allowing me to apply for the scholarship again this year. Without it I, would not have been able to go and learn more about other transportation systems, such as how they run their systems; problems they have; etc.

With the scholarship I was able to take (2) one day workshops. On the first day I took The Leadership and Motivation session instructed by Joseph Seitz. It was EXCELLENT!!! The best workshop that I have ever been in. The instructor was WONDERFUL!!! He sent everyone in the class an e-mail prior to the class, so that we could take a test for a personality assessment. It was an easy test and it revealed a lot about the type of people we are and it explained a lot about why we do the things we do, and why. Then in class he pointed out the different personalities and how we all can work better together. He showed us that we need the different personalities because we all work to accomplish things in different ways and it helps us to work better together. It was an eye opener. He also told us that when it comes to employees we can teach them

nearly anything but we will NEVER change an attitude.

The second day I took How to Address the Issue of Distracted Drivers session instructed by Jim Holman. This was a workshop to give us a lot of different examples that distract drivers. Our drivers are distracted by the passengers but there are so many more things that I appreciated being brought to my attention. I have taken the dispatcher class with Jim and he is a miracle worker at getting the whole class involved.

For the rest of my week I did the following workshops:

### **It's a Win-Win: Maximizing the Value of Transportation as an Employer**

In this session we learned how important our employees are to us. Here at ZTrans we do a lot to let them know how much we appreciate them but in the session I learned about a few more ideas that we can try.

Lt. General Russel Honore did one of our general sessions. He told us some amazing stories about New Orleans and some of the things that people just do not understand in a true emergency. There are things that we take for granted until something tragic happens. He was GREAT!!!



### **Special Mobile Workshop: Albuquerque Transit Tour**

I went on the special mobile workshop to take the Rail Runner to Santa Fe.

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**Highlighting  
A  
New Mexico  
Transportation  
Provider**



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That was the most amazing workshop I have ever had the experience of attending. I think that this mobile workshop should be included in every conference. I went to Baltimore last year and have attended several trainings outside Alamogordo and I always want to experience the local transportation but normally not given that opportunity. Thank You to



Rich Sampson and the EXPO for doing it this year.

### **Safety and Security for Community Transportation -The Way Forward**

In this session they reminded us, of all the new regulations and policies that have come forward for us to work with.

**THE BIG NIGHT OUT** - We had a lot of FUN!!! I want to thank who ever ordered the weather all week. It could not have been any better. At the end of the Big Night Out it did get windy but for the most it was Excellent. The Pink Flamingo's were OUTSTANDING!!! The food and company was out of this world.

Freda J. Webb

Transportation Operations Supervisor  
ZTrans/Zia Therapy Center, Inc.

### **APTA: Transit Users Save \$10,181 annually**

Individuals who ride public transportation instead of driving can save, on average, more than \$848 this month, and \$10,181 annually, according to the American Public Transportation Association's (APTA) July Transit Savings Report.

The savings are based on the cost of commuting by public transportation compared to the cost of owning and driving a vehicle, which includes the July 17, 2013 average national gas price \$3.65 per gallon, and the national unreserved monthly parking rate.

APTA releases this monthly report to examine how an individual in a two-person household can save money by taking public transportation and living with one less car.

The national average for a monthly unreserved parking space in a downtown business district is \$166.26, according to the 2012 Colliers International Parking Rate Study. Over the course of a year, parking costs for a vehicle can amount to an average of \$1,995.

## Summer 2013 Keeps ABQ RIDE and Its Staff Busier Than Ever

*Department Rings in Summer with Specials, Events and a Bang (Literally)!*

Summer, 2013 didn't officially start until June 21, but that didn't keep ABQ RIDE/Albuquerque's Transit Department from starting a month early with a number of summertime activities.



On May 24, ABQ RIDE began the first of its summertime programs with the reprise of *66 Late Night*. Route #66-Central bus service was extended one hour, with the last trip through Downtown Albuquerque until approximately 1 a.m. on Fridays and Saturdays.

"*66 Late Night* can take you to almost any of Albuquerque's summer hot spots," said Mayor Richard J. Berry. "And you can save a lot of money by riding the #66 and leaving your car behind."

The #66 Central buses run from Transit's Park & Ride at Tramway and Wenonah to the Central and Unser Transit Center. Riders could access four of Albuquerque's main entertainment districts- Old Town, Downtown, Nob Hill and East Central and do so at later hours. The fare is \$1 per trip. The program lasts until September 22, the last night of the New Mexico State Fair.

On June 1, ABQ RIDE also rolled out a new version of one of its favorite summer programs, the *Youth Summer Fun Pass*. This year, youth 10 to 18 years of age not only got affordable, unlimited bus service to a variety of venues and summer entertainment throughout the City of Albuquerque, but also received unlimited rides on the New Mexico Rail Runner Express, Santa

Fe Trails buses and other bus routes throughout a four-county area.

The pass was valid through July 31. Its \$15 price included coupons and discounts for



miniature golf, swimming pools, museums and other entertainment to keep summertime boredom at bay. It was available at all places that sell ABQ RIDE or Rail Runner passes (however, not at any of ABQ RIDE's Ticket Vending Machines).

On June 14, ABQ RIDE celebrated Flag Day by honoring the U.S. Flag with a special noontime ceremony at the Alvarado Transportation Center at First and Central SW. ABQ RIDE employees who also served in the military were honored with the presentation of a commemorative coin from the City of Albuquerque.

The ceremony began with patriotic music from the Albuquerque Concert Band, an all-volunteer ensemble that has been performing band music in the area for over forty years. The Kirtland Air Force Base Honor Guard presented the colors, as vocalist Kim Kent sang the National Anthem. Roger Newall, the Mayor's Veterans' Affairs Liaison, presented the special coins to ABQ RIDE's veterans.

"This ceremony helped give extra meaning to the flag we fly every day at the Alvarado Transportation Center," said Bruce Rizzieri, Director of ABQ RIDE. "And it pointed out the sacrifice some of our ABQ RIDE employees made to help keep our country safe."

ABQ RIDE may not have had regular service on July 4<sup>th</sup>, but it still provided its annual Park and Ride service to the City of Albuquerque's *Freedom Fourth* celebration at Balloon Fiesta Park (thus, fulfilling the "bang!" portion of the title).



**News  
From  
ABQ Ride**



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Riders were encouraged to leave their cars behind and take the bus to the celebration from two Park and Ride locations – one on the Westside at St. Pius High School (and across the street at *St. Joseph on the Rio Grande* when the St. Pius lot was full) and on the Eastside at Coronado Center.



A near-record number of riders took advantage of the Park and Ride buses this year to attend the Freedom Fourth. Totals gathered from fareboxes show ABQ RIDE ferried a total of 8,776 passengers. Assuming everyone who took the bus to Balloon Fiesta Park rode it back to a Park and Ride location, ABQ RIDE provided 17,552 passenger trips on July 4. That represents an increase of about 35% over 2012's 5,685 boardings. And, this year's figures were only eclipsed by 2008's record total of 10,873 boardings.



"ABQ RIDE was pleased to provide this convenient park-and-ride service for Albuquerque residents and visitors", said Bruce Rizzieri, Director of ABQ RIDE. "We were happy to have contributed to a safe and fun city event."

Only a few days after this undertaking, ABQ RIDE followed with two days of celebrating a New Mexico icon. The Alvarado Transportation Center inaugurated its new Wall of Fame on July 8 by making Dr. George Fischbeck its first inductee.

Mayor Richard J. Berry, ABQ RIDE Director Bruce Rizzieri and a host of guests from all over the

country unveiled a plaque honoring the longtime educator and TV personality. Dr. George has also written a book about his experiences and signed copies at the Alvarado Transportation Center after the ceremony.

Dr. George was the face of science for hundreds of thousands of New Mexico's students from the 1950's to the 1970's; with an influence so widespread it's estimated that by the early 1970's, 25% of New Mexico's residents had learned science from him either through the classroom or television.

He came to New Mexico in 1949 to study Anthropology at UNM. During the Korean War, he was also a meteorologist with the N.M. Air National Guard at Kirtland AFB. He became a much acclaimed teacher with Albuquerque Public Schools during the 1950's; with his unique teaching style leading to a weekly science show on KNME-5 Public Television in 1959.

In 1970, Dr. George added "weatherman" to his resume when he became KOB-TV, Albuquerque's weekday forecaster. In time, his innovative, classroom-style weathercasts led KOB-TV to the top of the ratings. Dr. George was also the official meteorologist for the very first Albuquerque Balloon Fiesta.

In 1972, KABC-TV, the West Coast flagship station of ABC-TV hired him as its principal weatherman. In little time, he became the most popular news personality in Southern California and helped KABC-TV become the ratings leader there.

On July 9, Dr. George also threw out the first pitch and received a video tribute at Isotopes Park before the Albuquerque Isotopes' Pacific Coast League game with the Nashville Sounds.



## **35<sup>th</sup> ANNUAL NEW MEXICO CONFERENCE ON AGING**

**AUGUST 20-21, 2013**

### ***A Diverse Community: Exploring Options, Expanding Horizons***

The 35<sup>th</sup> annual New Mexico Conference on Aging is scheduled August 20-21, 2013 at the Conference Center at the Hard Rock Hotel & Casino/Isleta Resort Casino in Albuquerque. The event, sponsored by the NM Aging and Long-Term Services Department, provides older adults, caregivers and professionals who work with them an opportunity to learn and have fun in an environment that supports independence and dignity. More than 1,400 individuals are expected to attend the Conference, which features more than 40 workshops, 60 interactive exhibits and a health & enrichment fair. The Conference also includes a variety of entertainment reflecting New Mexico's cultural diversity.

The conference features two general sessions:

- On Tuesday, August 20<sup>th</sup>, Amy Goyer, author, consultant and AARP family expert will present "Caring for Loved Ones – Aren't We All?". In this session, sponsored by AARP, Ms. Goyer will share her expertise in the areas of caregiving, grandparenting, parenting and family issues. Ms. Goyer is the primary caregiver for her parents, who are in their 80s, and is the author of the book "Things to Do Now that You're a Grandparent."
- On Wednesday, August 21st, Michael Hess, PhD, athlete, professor of sports marketing & management, and National Senior Games Association board member will present "Wellness & Health Promotion". In

this session, sponsored by NM Senior Olympics, Dr. Hess will discuss the importance of wellness & health promotion throughout our lives. He will draw upon his experience as an athlete and an international marketing specialist who has worked on promotional strategies involving the Olympics, the National Basketball Association and the World Cup. He is currently leading a research project to advance understanding of sports participation motivation among older athletes. Get ready to be motivated!

The Conference will also bestow awards on individuals, organizations, and businesses that have made significant contributions benefitting New Mexico, local communities, and senior citizens. The 2013 Conference on Aging poster, created by George Mendoza, blind artist and designer of Las Cruces, entitled *Momentary Fate*, will be available for \$2 during the Conference.

#### **The cost of the two-day conference is:**

Standard Rate: Pre-Registration: \$95;

On-site Registration: \$105

Senior Rate (Age 55 and older): Pre-Registration: \$35; On-site Registration: \$45

Students: Pre-Registration: \$35;

On-site Registration: \$45

#### **Day registration is also available:**

Standard Rate: Pre-Registration: \$50/day;

On-site Registration: \$60/day

Senior Rate (Age 55 and older): Pre-Registration: \$20/day; On-site Registration: \$30/day

Students: Pre-Registration: \$20/day; On-site Registration: \$30/day

More information can be found on the Department's website at [www.nmaging.state.nm.us](http://www.nmaging.state.nm.us), or by calling 866-842-9230 or 505-222-4500.

## Trapeze Group Attends 2013 CTAA Expo in Albuquerque, New Mexico

This past June Trapeze Group attended the CTAA EXPO that took place in Albuquerque, New Mexico. The transit community, ranging from rail to bus services, met for a week filled with training sessions, workshops and networking.



The Community Transportation Tradeshow featured hundreds of transit solutions. The Trapeze team demonstrated NOVUS for Demand Response Management, Mobile Computing and Streets ITS solutions while chatting with attendees over some delicious treats. Trapeze product experts took part in the “Dynamic Emergency Response for DR Transportation” workshop. In this workshop, transit managers, researchers and vendors discussed how to operate transit services during disruptions and emergencies. These disruptions include general service interruptions, localized emergencies and regional disasters. Trapeze provided informative insight and presented effective solutions to ensure that riders receive the service they need given any circumstance. Trapeze would like to thank CTAA for giving

us the opportunity to inform, but also learn from other attendees.



As the week came to a close, all attendees were invited to the Civic Center for the Big Night Out: “A Celebration of Route 66.” Route 66 is a very unique and appropriate theme given that the EXPO took place in Albuquerque, the city where this famous 2,400 mile road ends. CTAA went the extra mile when they provided numerous food stations along a path mimicking Route 66; each station represented a city along the road in which they served each given city’s finest meals, including New Mexico’s very own “New Mexican cuisine.” It was an enthralling experience and allowed the attendees to engage in conversation with their industry peers.

After a fast paced week in Albuquerque discussing transit solutions for the 21<sup>st</sup> century and participating in workshops this was an amazing way to end the conference. Trapeze would like to thank CTAA for yet another great EXPO and we look forward to what the conference team has in store for next year!



## Q'Straint to Sponsor 50 Ability Marathons

### *Wheelchair racing trio attempts 50 marathons in 50 states in 50 days*

FORT LAUDERDALE, Fla. – Q'Straint, which develops safety solutions for wheelchair passenger transportation, will be the first product sponsor for the 50 Ability Marathons in which a team of three wheelchair racers are attempting to compete in 50 marathons in 50 states in 50 weeks to raise funds for the Christopher & Dana Reeve Foundation, which is dedicated to curing spinal cord injury by funding innovative research and improving the quality of life for people living with paralysis through grants, information and advocacy.

"What these three wheelchair racers are trying to achieve is a testament to their strength and courage," said Dan Bruck, Q'Straint marketing manager. "We are proud to be part of their journey in bringing awareness to and raising funds for the Christopher & Dana Reeve Foundation."

As part of the sponsorship Q'Straint will outfit the three wheelchairs with backpacks and provide promotional materials for the rehabilitation centers where the trio visit at each race location.

The trio of wheelchair racers is made up of Paul Erway from Kentucky and Grant Berthiaume and Aaron Roux of Arizona. Erway severely injured his spinal cord in a car accident. Berthiaume was paralyzed from the waist down in a construction accident. Roux was left with quadriplegia following a car accident while on leave from the U.S. Marine Corps. Erway, Berthiaume and another friend came up with the idea of racing in 50 marathons in 50 states in 50 weeks while racing in the Oita International Wheelchair Marathon in Japan, the world's premiere wheelchair marathon, in 2010.

"We want to set an example for others with disabilities — to help them see through the fog of their challenges so they can focus on the clarity of living life to the fullest," said Erway. "My hope is that people see what we do and get the hint realizing that their disability isn't the end of their lives. We appreciate Q'Straint's support of this mission."

For more information about 50 Ability Marathons visit <http://www.50abilitymarathons.com/category/marathons/>.

#### About Q'Straint:

For over 25 years, Q'Straint has remained focused on one mission: To develop the most innovative solutions that advance the safety and effectiveness of wheelchair passenger travel. Our reputation as a global leader is the result of making transportation safety and customer needs the highest priority. We are committed to continued product leadership and innovation; we have the most exhaustive and comprehensive research and testing programs; and for more than two decades have played a key role in developing regional and international safety standards. Today, our diverse global staff serves customers in more than 50 countries throughout North and South America, Europe, Australasia, Asia, the Middle East and Africa.

For more information visit [QStraint.com](http://QStraint.com). Become a Q'Straint friend on Facebook at <https://www.facebook.com/QStraint> and follow us on Twitter at <https://twitter.com/qstraint>.

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Marathon Race #29, the Turtle Marathon, will be held on September 2nd in Roswell, NM

## News from



North  
Central  
Regional  
Transit  
District

## NCRTD EXPANDS SEVEN ROUTES IN JULY

### Enhancements to Impact Routes in Santa Fe, Taos and Rio Arriba Counties

The North Central Regional Transit District (NCRTD) has expanded and enhanced seven existing routes in July to fulfill service needs expressed by residents of the district. The move also improves sustainability by reducing vehicles from our highways and adds to its regional interconnectivity.

Anthony Mortillaro, Executive Director of the NCRTD, noted that “the enhancements were the result of a concerted effort by the RTD Board, which is made up of County Commissioners, City Councilors and Tribal Representatives from the District’s area, RTD staff and members of the communities in which the additions are being made. It also acknowledges the service area’s needs for greater access to local transit, improved regional transit connectivity, and to employment opportunities, education and essential services.

“This now extends our north/south service area 175 miles from Edgewood in south Santa Fe County to Costilla just below the Colorado state line in northern Taos County,” Mortillaro concluded.

These modifications are unrelated to the updating of the District’s five-year service plan for which a series of community meetings have been held over the past month and which may also result in future service modifications in 2014.



PHOTO CAPTION: Nambé Governor Phillip A. Perez (r.) came out to greet the new bus into Nambé Pueblo at its stop at the Pueblo Governor’s Office. Joining him (from l. to r.) were Mike Kelly, RTD Transit and Facilities Operations Manager, Lt. Governor Gary Talachy and Roads and Transportation Technician Lonnie Montoya

The seven route enhancements are:

#### **Santa Fe County/Madrid, Nambé Pueblo, Tesuque Market, Edgewood – July 10**

**599 Route** (Madrid) expansion to include service south along the Highway 14 corridor to Madrid with stops in Cerrillos and Lone Butte, and north to Santa Place Mall (Santa Fe Trails transit center) with stops at the southside of Wal-Mart on Cerrillos Road and the Santa Fe Outlet Mall. The expansion will provide residents of those communities along the Highway 14 corridor with greater access to the City of Santa Fe, and tourists with bus transit service to Madrid and Cerrillos. It also provides improved connections with the Santa Fe Trails Transit system and will benefit employees and visitors of the Santa Fe County Adult Correctional Facility.

**Pojoaque-Nambé Route** – will be expanded from the turn-off of NM 503 at NP 101 directly into Nambé Pueblo with stops at the Pueblo Housing Authority and the Pueblo Governor’s Office.



**Tesuque Route** - will now provide a stop at the Tesuque Village Market.

**Edgewood Route** – In Edgewood the stop will be moved from the Edgewood Senior Center to the Community Center to provide a well-lit area for enhanced security in winter months and greater access to parking.

**Rio Arriba County, Velarde/Ohkay Owingeh Pueblo – July 8**

**Taos to Española Route** – adds a stop in Velarde on Highway 68 at the Post Office. Velarde will be a demand stop in that the bus will only stop if a person is waiting at the RTD bus sign to be picked-up, or if a passenger onboard requests to be dropped off at that location.

**Riverside Route (Española/Ohkay Owingeh Pueblo)** – will be extended into the Pueblo of Ohkay Owingeh with pick-up and drop-off at the library. The service extension will be four times daily with one run in the morning, two midday and one in the evening.

**Taos County/Costilla – July 15**

**Questa to Taos Route** – will be expanded and now extend to Costilla just below the Colorado state line, for a morning and evening commuter run that will provide workers from the region with access to the Town of Taos and Red River.

For route and schedule information, log onto [www.ridethebluebus.com](http://www.ridethebluebus.com) or call toll free 1-866-206-0754.

**NCRTD CONDUCTS A SERIES OF  
15 COMMUNITY MEETINGS AS IT  
UPDATES ITS FIVE-YEAR SERVICE  
PLAN**

The North Central Regional Transit District (NCRTD) recently sponsored a series of pueblo and community meetings to get feedback and service enhancement suggestions from its riders as it updates its five-year service plan to ensure continued safe, secure, and efficient service. The District has retained independent transportation planners, The KFH Group and Ken Hosen, and Santa Fe-based Southwest Planning and Marketing who conducted the meetings.

More than 185 thousand free passenger trips were provided by the NCRTD last fiscal year covering more than 10 thousand square miles in North Central New Mexico.

The routes connect communities and pueblos within Los Alamos, Rio Arriba, Santa Fe and Taos counties. Among the pueblos serviced are Tesuque, Pojoaque, Nambé, San Ildefonso, Santa Clara and Ohkay Owingeh.

The meetings were held in 15 communities located within the NCRTD service area including:

Española	Questa
Edgewood	La Cienega
Taos	Peñasco
Los Alamos	Pojoaque
Tierra Amarilla	Nambé
Eldorado	San Ildefonso
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# The SWTA Transit Supervisor Workshop

August 21-22, 2013

Espanola, New Mexico

Host: NCRTD



## You've just been promoted to Supervisor... *now what?*

Join us for a two-day transit specific program that will fast track your supervisory skills to better lead a successful transit team.

**Targeted to:** Existing, new and potential transit and paratransit supervisors

**Curriculum theme:** Supervision for public transit and paratransit administration, operations and maintenance

**Registration Fee:** \$299

**To Register:**

**[www.swta.org](http://www.swta.org) OR CALL 817.295.3663**

Why risk your career by learning transit management skills by trial and error when you can get up to speed fast on critical management techniques and strategies? The management skills and knowledge you need for a smooth and successful transition are only a 2-day workshop away!

*What can you expect from this course?*

### **Day One 8:30 to 4:30**

**What is the Role of a Transit Supervisor?**

Shifting the Focus from Process to People

**What are the Challenges of Supervision?**

Change of Roles, Change of Peers,  
Change of Responsibilities

**A Case in Point**

Participant Case Studies and Discussion

**The Transit Supervisor as Manager and Leader**

**The Successful Transit Supervisor**

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### **Day Two 8:30 to 4:30**

**Transit Supervisor Skills and Responsibilities**

The Supervisor/Subordinate Relationship

**Creating a Positive and Healthy Working Environment**

Fostering Motivation for Improved Performance

**Dealing with Supervisory Challenges and Adversities**

Identifying if the Need is a Lack of Skill Sets, Training, or Attitude

**Your New Role as a Developer of People**

The Mentoring Relationships

*Limited Space. Sign up today.*

## National RTAP Releases 2 the Point Training

National RTAP's newest training product, 2 the Point Training, is a series of refresher training cards that can be given to drivers to review in the break room, at a safety meeting, and while waiting for a passenger to finish an appointment. Designed to be completed quickly, this product gives drivers the opportunity to use brief periods of down time on the job to review important training concepts.

Cards cover various topic areas, and each card has training content on the front and includes a quiz and sign-off area for both

the trainee and supervisor on the back. The product also includes resources, such as a spreadsheet and answer key, that the training manager can use to track each drivers' training progress. The training manager can also use the blank MS Publisher template to create training cards specific to his/her agency's policies.

**This product is now available at <http://www.nationalrtap.org/2thePointTraining.aspx>.**

### National RTAP Updates Technical Briefs

Did you know that National RTAP has technical briefs on all of the following subjects?

- \*Boards of Directors
- \*HR
- \*Customer Service
- \*Policies and Procedures
- \*Safety and Emergencies
- \*Federal Regulations
- \*Management
- \*Marketing
- \*Risk Management
- \*Performance Evaluations
- \*Procurement
- \*Volunteers

To view the descriptions of all of their tech briefs, take a look at their [Resource Catalog](#). You can find all of them in their Resource Library by typing the title into the search box near the top of their homepage, [www.nationalrtap.org](http://www.nationalrtap.org).

## **Submit a Nomination for the 2014 Achievements in Transit Training Awards**

### **Now Accepting Nominations for the 2014 Achievements in Transit Training Awards**

Do you know of a person or team who deserves to be recognized for their unique, outstanding contributions to transit training? If so, please consider nominating them for the 2014 Achievements in Transit Training Awards! The awards are presented each year at NTI's Transit Trainers' Workshop and seek to honor those who have:

- Created and/or implemented exemplary transit training initiatives and practices
- Had a great impact on agency performance through their training

Awards are given out in three different areas: the Model Program Award, the Champions Award and the Training Professional of the Year Award. Nominations will be accepted through October 25, 2013. Please download the nomination forms at [http://www.ntionline.com/documents/AwardNomination2014\\_form.pdf](http://www.ntionline.com/documents/AwardNomination2014_form.pdf).

Additionally, we are still accepting proposals to be a presenter at the 2014 Transit Trainers' Workshop in Long Beach, California. Don't lose out on this great experience! The deadline to submit your proposal has been extended to August 16, 2013.

For more information, please download our **Request for Presenters brochure** at <http://www.ntionline.com/documents/TTWRF2014.pdf>.

### **NTI's Transit Trainers' Workshop 2014**

**March 30 - April 1, 2014  
Renaissance Long Beach Hotel  
111 East Ocean Boulevard  
Long Beach, CA**



### **New Mexico Passenger Transportation Association**

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